

**LOMA LINDA UNIVERSITY  
STUDENT LOAN ACCOUNTS OFFICE  
INFORMATION ON HOW TO OBTAIN  
LOAN INFORMATION THROUGH  
THE NATIONAL STUDENT LOAN DATABASE SYSTEM (NSLDS)**

The National Student Loan Database System (NSLDS) is the U.S. Department of Education's central database for student aid. It receives data from schools, agencies that guaranty loans, the Direct Loan program, the Pell Grant program, and other U.S. Department of Education programs. NSLDS provides a centralized, integrated view of Title IV loans and Pell grants that are tracked through their entire cycle; from aid approval through closure.

You can access the NSLDS Student Access web site at <https://studentaid.gov/> You can use this web site to make inquiries about your Title IV loans and/or Pell grants. The site displays information on loan and/or grant amounts, outstanding balances, loan statuses, and disbursements. You may also call **1-800-433-3243**. The loans and grants listed on this website have been reported from different sources. In general, the agency that authorized the aid award is responsible for reporting aid information to NSLDS. Stafford loans are reported by guaranty agencies, Direct loans are reported by the Direct Loan Servicing Center, Perkins loans are reported by schools (or their agent), and Pell grants are reported by the Pell grant processor.

**Please note:** that private institutional loans from LLU are not reflected on this database since they are non-federal loans and LLU is not required to report them to this student loan database system. Title VII loans such as Nursing Student Loans, Health Professions Loans, Primary Care Loans, Loans for Disadvantaged Students, and Nurse Faculty Loans are also not reported through NSLDS. Please refer to your promissory note(s) and our billing servicer, Heartland ECSI for more information on these loans.