

**LOMA LINDA UNIVERSITY  
STUDENT LOAN ACCOUNTS OFFICE  
CONSUMER CREDIT BUREAU DISPUTE INSTRUCTIONS**

Dear Graduate/Former Student

Below are the instructions you must follow if you would like to dispute something reported to the credit bureau on your student loans with Loma Linda University, Student Loan Accounts Office.

1) File a consumer dispute with Experian at <https://www.experian.com/disputes/main.html> . For

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send us your dispute electronically.

2) In addition to step #1, please send Loma Linda University, Student Loan Accounts Office a letter indicating what loan(s) you are filing a consumer dispute on, indicate the date(s) it was reported to the credit bureau.

When the Student Loan Accounts Office receives the electronic Consumer Dispute (including supporting documentation (copy of front and back of cancelled checks, etc.) we will review and make a decision if any changes to the credit bureau report. **Please note:** it is Loma Linda University's policy not to accept disputes filed through Experian. O Q O O

[lls@llu.edu](mailto:lls@llu.edu)

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Please note: If we fail to receive a letter and supporting documentation from you we are still required to respond to your consumer dispute through Experian and LLU will ?